

## **Return Policy**

Items can be returned within 30 days of receipt of shipment. Please e-mail Customer Service with your name, address, e-mail, items bought and date of purchase, so we can provide a UPS shipping label.

You will be provided with a pre-paid UPS return label which allows you to return the item(s) to any UPS drop-off point located across the US. You can find your most convenient UPS location using the following link:

[https://www.ups.com/dropoff/?loc=en\\_US](https://www.ups.com/dropoff/?loc=en_US)

If a UPS return label is not possible, we will automatically refund up to \$20 for return postage costs upon receipt of the item.

Ensure you enclose the correct and complete item when making a return. The correct and undamaged item must be returned to receive a refund.

To protect our employees and customers, incorrect/mistaken returns are disposed of. If you accidentally sent the wrong item, please contact Customer Service as soon as possible. We can not guarantee your item will be found and returned, and no compensation is provided for incorrect items sent back.

It can take up to 25 days for an item to reach us once you return it. Once the item is received at our fulfillment center, it takes 2 business days for the refund to be processed and 3-5 business days for the refund amount to show up in your account.

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